Quality of service & facilities provided by Nuneaton Town FC during the Admin/postal Change Management workshop event held on 12 November 2008

Use the following scale (1-6) to determine how satisfied or dissatisfied you were with the venue and facilities and provided at the recent workshop.

1 = totally dissatisfied – 6 = totally satisfied

Ref		Delegate rating											
		A	B	C	D	E	F	G	H	I	J	K	AVERAGE
1	Venue accessibility	4	6	5	5	3	6	2	6	6	6	6	5.0
2	Information about the building's facilities (e.g. toilets, etc) and its evacuation points	5	6	5	6	6	6	4	6	6	4	6	5.5
3	Quality of facilities (toilet, etc)	5	6	5	6	3	5	4	6	6	6	6	5.3
4	Parking facilities	4	4	4	n/a	6	5	2	4	6	5	6	4.6
	Physical Environment												
5	Heating	5	2	4	5	3	4	5	5	3	6	6	4.4
6	Lighting	5	2	3	5	5	6	5	4	6	6	6	4.8
7	Room layout	3	2	4	5	3	4	3	4	6	6	6	4.2
8	Furniture provided	3	6	5	5	4	5	5	5	6	6	5	5.0
	Catering												
9	Presentation of food and drinks	6	6	6	6	5	6	5	5	6	6	6	5.7
10	Choice of drinks	4	5	6	6	5	4	5	6	6	6	5	5.3
11	Quality of food	6	6	6	6	5	5	5	5	6	5	6	5.5
12	Taste of food	6	6	6	6	5	5	5	4	6	5	6	5.5
13	What did you like most about the venue?												
14	What did you dislike most about the venue?												
15	Do you have any further comments or suggestions about the venue/location?												